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QUESTION 11 In a SIP trace capturing PPM messages, which device sends the getCallHistory PPM request, and what is it requesting?
A. the SIP endpoint; It is requesting its call log to be retrieved from Session Manager.
B. the SIP endpoint; It is requesting its contact list to be retrieved from Session Manager.
C. the Avaya Aura® Session Manager (SM) server; It is requesting the call history from System Manager.
D. System Manager; It is requesting the call log history from Communication Manager.
Answer: A

QUESTION 12 A customer explains that calls are failing to route from Avaya Aura® Session Manager (SM) A (managed by Avaya Aura® System Manager (SMGR) A) to an Avaya Aura® Session Manager (SM) B (managed by Avaya Aura® System Manager (SMGR) B). When you check the configuration in Avaya Aura® Session Manager (SM) A, which statement describes what should you look for?
A. SM B is defined as a SIP Entity of type "other" +Entity Link, Dial Pattern and Routing Policy.
B. SM B is defined as a SIP Entity of type "Session Manager" +Entity Link, Dial Pattern and Routing Policy.
C. SM B is defined as a SIP Entity of type "Session Manager" +Entity Link.
D. SM B is defined as a SIP Entity of type "other" +Entity Link.
Answer: B

QUESTION 13 When an Avaya SIP Telephone (AST) makes a call to another AST on the same Avaya Aura® Communication Manager (CM), when is a SIP trunk used?
A. up to the point where calls are shuffled to establish a direct media path
B. just during call establishment and clear down only
C. for the entire duration of the call
D. only when the media path is established
Answer: B

QUESTION 14 When observing the Session Manager dashboard, you notice that one entity is marked as down. Which two troubleshooting tools can be used to investigate the problem? (Choose two.)
A. List trace station on Avaya Aura® Communication Manager
B. statapp on the Command Line Interface of Avaya Aura® Session Manager
C. traceSM on the Command Line Interface of Avaya Aura® Session Manager
D. the replication page in Avaya Aura® System Manager
E. Avaya Aura® Session Manager Entity Link Connection Status page in Avaya Aura® System Manager
Answer: CE

QUESTION 15 A customer has just added a CS1000 SIP Entity and Entity Link using TLS port 5061. Users are unable to call any Avaya Aura® users which are connected via the same Avaya Aura® Session Manager (SM). They have run a traceSM and see no SIP messages coming from the CS1000 in the trace. They can ping between the CS1000 and SM100. Which two traces or logs are most relevant to debugging this problem and should be included in the trouble ticket raised with Tier 3 support? (Choose two.)
A. "list trace tac xxx", where xxx is the TAC of the trunk group between Avaya Aura® Communication Manager and SMB.
B. "tshark -i eth1 -w <capturefilename>" on SMC.
C. the latest /var/log/ecs logfile on Avaya Aura® Communication Manager
D. traceSM with TLS handshaking enabled on SME.
E. the ppm.log in /var/log/Avaya/jboss/SessionManager on SM
Answer: BD

QUESTION 16 After implementation, Avaya Aura® Session Manager (SM) replication status is Not Polling, and both replica nodes are not reachable. The network connectivity has been verified, although Avaya Aura® System Manager (SMGR) cannot connect to SM, but can connect other network components. Based on an analysis of what is working and not working, where should the administrator try to isolate the issue?
A. Avaya Aura® Session Manager (SM)
B. Avaya Aura® System Manager (SMGR)
C. Avaya Aura® Communication Manager (CM)
D. Avaya Aura® Utility Server (US)
Answer: A

QUESTION 17 A customer reports that several Remote Worker new hires were trying to call co-workers in the office, but noticed their feature buttons were not working. After running a SIP trace, the administrator did not see any PPM Responses coming from Avaya Aura® Communication Manager (CM). After looking at how the call flow is supposed to go, the administrator looked at the SIP communication profile and saw that CM had not been administered as a sequenced application. If CM had been added to the endpoint's SIP Communication Profile as a Sequenced Application, which step was missing in the call flow?
A. PPM is downloaded to the Remote Worker telephone from Avaya Aura® Session Manager (SM) via Avaya Session Border Controller for Enterprise (SBCE).
B. PPM is downloaded to Avaya Aura® Session Manager (SM) from CM.
C. PPM is downloaded to the Remote Worker telephone from Avaya Aura® System Manager (SMGR).
D. PPM is downloaded to the Remote Worker telephone from CM.
Answer: A

QUESTION 18 Which Linux command is used to start a previously stopped Communication Manager?
A. start -s CommunicaMgr
B. restartCM
C. start -s CMD
D. start CM
Answer: A

QUESTION 19 Which two statements are true regarding Full and Half call model processing? (Choose two.)
A. Avaya Aura® Session Manager (SM) always performs Half call model processing.
B. Avaya Aura® Communication Manager (CM) configured as a Feature Server performs Full call model processing.
C. Avaya Aura® Communication Manager (CM) configured as an Evolution Server performs Full call model processing.
D. Avaya Aura® Session Manager (SM) always performs Full call model processing.
Answer:

ABQUESTION 20 After completing Discipline 2 ? Describe the Problem of the 8D Troubleshooting Methodology, what is the next discipline to be completed?
A. Discipline 3 - Prevent Recurrences
B. Discipline 3 - Develop Interim Containment Actions
C. Discipline 3 - Implement Corrective Actions
D. Discipline 3 - Implement a Work-around
Answer: B
QUESTION 21 In which two ways can you verify the Avaya Aura® Communication Manager (CM) license status? (Choose two.)
A. Using the CM System Administration Terminal, run the status license command.
B. Using the CM Linux console interface, run the status license command.
C. Using the CM System Administration Terminal, run the test license command.
D. Using the System Manager Web GUI, access the CM element > license menu.
E. Using the CM System Administration Interface, access the WebLM > status license menu.
Answer: BC!!!RECOMMEND!!!
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